



Key Cyber Tips



A new year is a great time to refresh your digital safety habits. Cybercriminals continue to get more sophisticated, but a few smart steps can go a long way in protecting your personal and financial information.

Simple Ways To Stay Secure

- **Upgrade Your Passwords:** Use long, unique passphrases for every account—never reuse them or include personal details. A trusted password manager can do the hard work by creating and storing strong passwords for you.
- **Turn On Two-Factor Authentication (2FA):** Add an extra layer of protection to important accounts like email, banking, and social media. App-based authenticators or security keys are more secure than text-message codes.
- **Pause Before You Click:** Many cyber scams start with urgent emails, texts, or calls—think fake delivery notices, refund alerts, or “account problems.” Some may even use AI-generated voices or images. When in doubt, don’t click—verify directly through a trusted website or phone number.

- **Keep Devices Up to Date:** Enable automatic updates on your computers, phones, apps, routers, and smart devices. These updates fix security weaknesses that criminals actively target.
- **Protect Your Home Wi-Fi:** Change your router's default password, use strong encryption (WPA3 if available), and consider a separate guest network for visitors and smart devices.
- **Back It Up:** Regular backups—whether to an external hard drive or secure cloud service—protect your data from ransomware, accidents, or device failure. Automate backups whenever possible.
- **Clean Up Your Digital Footprint:** Delete old accounts, apps, and subscriptions you no longer use. Less online exposure means fewer opportunities for identity theft.

At Oak Bank, your security is always a priority. A few minutes of prevention today can save a lot of trouble tomorrow.



We're here to help. If you have questions about a transaction, suspect you may have been targeted, or just want to learn more about safe banking practices, never hesitate to call us at 608.441.6000.

For additional security information, you can visit **Oak Bank's Security Information** on our website.



Need help with your account?

Email: bank@oak.bank
Call: 608.441.6000

If your Oak Bank Debit/ATM Card has been misplaced, call 877.755.2957.

If you have misplaced your Oak Bank Visa Credit Card, call 800.423.7503.

VISIT OAK BANK ONLINE



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